



## QUALITY POLICY

It is the established commitment of HOLOPHANE EUROPE LIMITED to provide to its customers products which are fit for their intended purpose and which are produced and delivered in conformance with the Company's and Customer's specifications and in line with its long tradition as a leader in performance and quality.

This policy is not only sound commercial practice but in view of the increasing awareness of the value of Quality Assurance, from both Government and Private Industry, and the increasing amount of legislation covering product liability etc., it is becoming more important for a company to have an effective Quality Policy. The latter is established to satisfy the requirements of ISO 9001 "Quality Management Systems - Requirements".

The Quality Management System describes how the policy is to be put into effect, to give instructions and guidance to employees whose actions can affect product quality and to provide a picture of the overall quality consciousness within the company. This Quality Management System embodies the commitment by the management of HOLOPHANE EUROPE LIMITED to comply with the requirements of the standard, to establish quality objectives, to review the effectiveness of the system, to continually improve it, and to monitor achievement of objectives.

The instructions contained in the Quality Manual together with the procedures detailed, present the formal structure behind the effort of Holophane Europe Limited towards the total elimination of product defects, and is published in the knowledge that every employee of the company fully understands the importance of his or her part in its achievement.

David Barnwell

A handwritten signature in blue ink, appearing to read "David Barnwell", written over a horizontal line.

Managing Director

June 2022